# **LEARN IT LIVE FAQ**



Please review before registering your class. If you have any questions or concerns please reach out to us at <a href="mailto:education@fwembassytheatre.org">education@fwembassytheatre.org</a>

### **ATTENDANCE**

Your classroom or group will be one of several dozen in attendance and there can be up to 2,300+ students/teachers at the performance.

#### ARRIVAL AND ENTRY PROCEDURE

You are welcome to start arriving at 9 a.m. To ensure a smooth experience, it's best to arrive at least 30 minutes before the performance start time. Embassy staff and city police officers will guide groups from bus to assigned seats. If you are arriving by car, please walk to the theater main doors, where staff will guide you to assigned seats.

## SCHOOL PARKING

Your school will be assigned specific parking spot(s) by the Embassy for your bus(es) to park. Depending on how many buses transporting your students, those spots may not be on the same street although we will try to keep them together. Parking instructions will be emailed about one week prior to the performance date.

#### DISMISSAL PROCEDURE

All groups will be released by Embassy staff from the stage after the performance and guided out of the building. Please remain in your seats until released.

#### **ACCESSIBILITY**

If a group has students or adults who require special seating arrangements due to accessibility needs, please inform us before the performance date so we can make necessary arrangements for their comfort and safety. The Embassy is a historic building and seats located in the balcony are only accessible via stairs. Areas for wheelchairs are available. Strollers and wagons should be kept in vehicles.

Upon arrival ONLY drop off these students/teachers at the Embassy's front doors. Your bus or car will then move to your assigned parking space or the parking garage before releasing the rest of your group.

## NO PHOTOGRAPHY/VIDEOGRAPHY

Due to artist protocols, photography and videography are NOT allowed during the performance.

#### SEAT ASSIGNMENTS

Groups/Schools will be assigned specific seats upon arrival, and rearrangement of students in your seating section should be done after everyone is seated. If seated upstairs, please use the railings when proceeding up the stairs.

#### RESTROOMS

Restrooms are available and we ask that students be taken in small groups accompanied by an adult. Please wait until after you are seated and before the performance starts. Note: Main bathrooms are located downstairs or upstairs in our mezzanine accessible only via stairs. We do have an accessible bathroom near the front of our building.